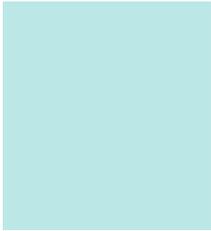
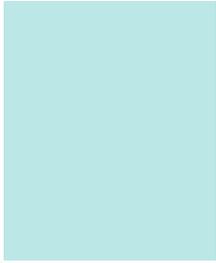


2013 Citizen Survey



April 23, 2013

City of Gallatin



Right Direction

Recycling



CITIZEN
INPUT



Communication

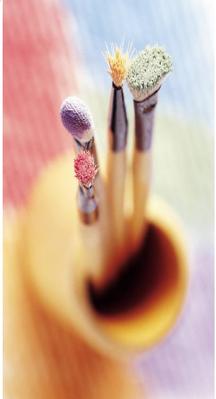


Festivals

Music



Art



Walks / Runs



City of Gallatin
Office of the Mayor
132 West Main Street
Gallatin, TN 37066
615.451.5961
www.gallatinonthemove.com

Survey Overview:

Each year, Mayor Jo Ann Graves conducts a survey of citizens and each year the topics change depending on the issues the city is facing or the suggestions of the community.

The survey is distributed to 15,500 households and businesses in the first quarter of the year. Results are returned through March and April. Results are then tabulated.

Following are the results of this year's survey and a compilation of comments received.

Right Direction

Is the City of Gallatin headed in the right direction?

75% Yes
 12% No



Recycling

Do you currently use the City's Recycling Center on Long Hollow Pike?

36% Yes
 62% No



Would you use curbside recycling?

74% Yes
 23% No
 3% Did not answer

Would you be willing to pay an additional fee for curbside recycling?

38% Yes
 58% No
 4% Did not answer

Do you use Friday's pick up of large items?

53% Yes
 44% No

Cultural Events

What cultural events appeal to you most?

66%	Festivals	25%	Walks/Runs
54%	Music	20%	Sports
36%	Art	18%	Bicycling



Communication

How would you prefer the City to communicate with you:

55% Newsletter only
 24% Email only
 12% Newsletter & Email
 4% Did not answer
 3% Email & Facebook



Comments:

Most respondents simply marked or checked a category and did not offer an explanation on their answers.

However, some respondents did choose to explain.

Below are the comments related to each item on the survey.

In some instances, similar comments are counted and the number of people making those comments is indicated in ().



Right Direction **Is the City of Gallatin headed in the right direction? Why?**

Those who answered "Yes":

- 109 Bridge expansion, bike paths.
- A lot has been accomplished, yet the budget seems under control.
- All the changes in the last 13 years.
- As far as we can tell. What we know is what we read in the paper.
- As Mayor, you have made so many improvements and listen to the people.
- Balanced budget! Sensible projects initiated.
- Beautification is great. However, we need more businesses on the square.
- Because of the beautification you have done.
- Because of the Mayor & City Council - directions/control cost & spending. Wish to thank this Mayor and her efforts.
- Because the people we elect are trying hard to do the right thing.
- Because we are growing as the suburbs of Nashville.
- Because you listen to us and take action!
- But improvement is always possible.
- But need faster route to I-40. Need fast food on 109 South-Maple Street to the bridge!
- But not on all projects.
- But the transit system could be better - buses going back and forth to Nashville more often.
- But the work done on N. Water is very poor (paving) and they are already tearing it up!
- But we sure could use a grocery store in the 109 S. area.
- But Gallatin should be recycling!!!
- Conservative fiscal policy.
- Continued improvements & good Mayor.
- Culture is improving.
- Downtown (Square) looking up. We need more community involvement.
- Downtown redevelopment.
- Employees of the city have a lot better attitudes.
- Enjoy Thursdays on the square, retailers staying open for shopping.
- Excellent leadership.
- Except the road from 109 North to 109 to Portland.
- Factories & retail.
- Fiscal responsibility



2013 Citizen Survey

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City of Gallatin



Right Direction Is the City of Gallatin headed in the right direction? Why?

Those who answered "Yes" (continued):

- Focus on Gallatin's strengths, not weaknesses.
- Focus on recreation, recycling, beautifying city.
- Gallatin is continually making way for new industry which translates into jobs, jobs and more jobs.
- Gallatin was a sleepy little country town just a few years ago. Take a look today! We are starting to compete with Hendersonville.
- Good city services, but we need "Welcome to Gallatin" branded signs at the City boundaries, I believe, plus option to contribute/add \$\$ to electric bill for those in need.
- Good financial management coupled with good planning & wise spending plans.
- Good job. (2)
- Good leadership. Need more greenways.
- Great Mayor & leadership.
- Great Mayor!
- Greenways, cleaning up downtown, road projects, bus service to downtown.
- Growth that creates income = good.
- Growth, 109 Bridge, new businesses, retail, restaurants - please keep them coming!
- Growth.
- However, need to improve school system to others in area & make downtown area more appealing.
- However, we would love to see a spiritual revival in Gallatin so that God could bless Gallatin even more.
- I commend the mayor and council on obtaining grants to help prepare the city for growth.
- I do, however, think you need more to draw to the Square and other businesses.
- I like 3rd Thursday on Main, Red River improvements, courthouse landscaping.
- I like the street lights, blooming trees, park benches, etc. which make our town seem welcoming. 109 project is a step in the right direction. It needs a "lot" of redoing to make it not so desolate looking.
- I love all the "new" looks around town!
- I thank you for your love for Gallatin.
- I was wondering why the water, sewer and electricity keeps going up.
- I would like to see more use of wind and solar power.
- I would love to see some fast food, drugstore or a grocery store on S. Water. It's needed.
- Improved sidewalks & streets, downtown looks better.
- Improvements are always beneficial to the community!
- Improvements have been notable. Would like to see more quaint shops, etc. in downtown.
- Improving roads & access. Do away with 20MPH speed zones on Steam Plant Road.
- Improving roads. Hope it will bring better paying jobs.
- In some ways Gallatin is improving; however, more needs to be done. Several streets need to be repaved. Also, more jobs & new industry need to be brought to this town.
- In some ways yes, and others not.



2013 Citizen Survey

April 23, 2013

City of Gallatin



Right Direction **Is the City of Gallatin headed in the right direction? Why?**

Those who answered "Yes" (continued):

- Introducing new business. Responsive. We don't need more red light cameras.
- It is a good place to live.
- It looks great downtown and when the last leg of the by-pass is finished - even better!
- It's a beautiful city, close to everything, river, parks, good highways.
- It's a good place.
- It's a great little town, but it could use a few extras.
- It's going in the right direction. Still a big need for public transit. Need to keep a good police presence.
- Just moved from East Tennessee last August and we loved the beautiful flowers in town.
- Keeping a fiscally sound budget. Expanding at a reasonable rate without losing small community feel.
- Keeping control of government size and costs.
- Keeping spending within budget.
- Level-headed administration. Control of developers. Good planning. Need public transportation!
- Like the Civic Ctr., Greenway, Triple Creek Park. Did not think Water Ave. and square projects were worthwhile for cost and inconvenience created.
- Limit subdivisions. Keep beautiful green fields. We need land to grow our food, not concrete jungles.
- Lots of activities, growth and improvements.
- Love seeing the growth in the city.
- Mayor Graves has done a splendid job!
- Mayor is progressive and frugal.
- Mayor's leadership.
- More bike & walking trails, north & south bypass.
- Mostly - financially agree with most.
- Need an outlet to 65 & 40 rts - help traffic on 386.
- Need to complete the Greenway. Need to add sidewalks to Lock 4 Rd & Nichols Lane.
- New businesses coming in, improvements to City's older side of town, S. Water, etc. park improvements.
- New ideas are coming to light. I support that we try to do something with the old houses in our community. Take a look at Franklin, TN - they are always restoring houses and they are in the paper every day.
- New things seem to be happening.
- On an unrelated note, the City needs a new or renovated outdoor city pool. Current one is very worn down & dangerous (slide, uneven sidewalk).
- Other than the traffic cameras that pose more of a risk than are beneficial, everything is okay.
- Our Mayor has improved our infrastructure & continues with vision on projects.
- Overall, I am impressed with the speed and quality of services I get from Gallatin.
- Overall, pleased.
- Parks, trails, work on 109 improvements.
- Partly because of the bridge that will soon be completed on Highway 109.
- Parts of Gallatin looked rundown before efforts on Water Street and greenway. So glad 109 Bridge is being built.



2013 Citizen Survey

April 23, 2013

City of Gallatin



Right Direction **Is the City of Gallatin headed in the right direction? Why?**

Those who answered "Yes" (continued):

- Please continue to get travel by train or bus service to Nashville at least two times a day.
- Please fix the road (bricks) on Main Street - awful.
- Pretty much on track. I don't agree with all the Council's decisions, but for the most part, doing pretty good.
- Progressive & Improvements
- Providing progress without overabundance of taxes.
- Really don't know much about plans - moved here two years ago.
- Roads/highways, quality developments of both retail & residential, and civic community events.
- Seems to have good projects underway, a lot of public interest, etc.
- Slowly, but surely. I think the city is growing economically, but I want to see the south side thrive with the expansion of new restaurants.
- Spending on economic development & social services is well measured. And careful consideration to long term debt is evident.
- Stay on budget.
- Such fundamentals as mentioned on front (of newsletter) provide for the future & the scouts as well as many individuals are having a part in the development of their community.
- The city doesn't have a known theme, like Music City. It appears almost everything dedicated to the young. Yet, we pay taxes, fill the restaurants, yet no pool! We need the therapeutic warm water pool. I spent \$18 a week plus fees to go to Lebanon. Nuts!
- The city has grown and improved appearance. Resource & Recycling center is great. Library is wonderful!
- The completed projects are all good. Hopefully more are on the drawing board.
- The Greenway & road improvements, communication with citizenry.
- The growth is obvious. We have options for shopping, dining, etc.
- The paving job done on N. Water was a poor job. And it looks like North Water at the manhole covers is being dug up already. The street has not been paved that long ago! Plus the intersection at North Water, Albert Gallatin, Dobbins Pike needs repaving. Also the lines need repainting at this intersection.
- The problem with school funding is a county issue. It's the only thing I have a problem with.
- The street improvements (for one). The extension of GreenLea Blvd. to Long Hollow is needed.
- There has been growth, but we wish there was more.
- There is an increase in desire to live within the city.
- There is some interest in public transportation, pedestrian needs, environmental stewardship.
- Things seem to be improving.
- This depends on which direction is your goal.
- This is not an easy binary choice. Water St. improvement good. Moving Planning Commission to electronic docket is good. New bridge and improvements to 109S are good - though those improvements are undermined by that nasty stretch from the river to Hwy 70. Could be some things I'm not aware of that would change me to "no".



2013 Citizen Survey

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City of Gallatin



Right Direction Is the City of Gallatin headed in the right direction? Why?

Those who answered "Yes" (continued):

- Thoughtful, steady progress. Growth tempered by reason. Progress with preservation.
- To update it, make it more accessible and family friendly.
- Update "Gallatin" signage on 31E. Looks old and outdated. Not progressive. Doing a great job on square. How about a plan to address the businesses on 31E. Need set back & sign ordinances. This is the gateway to downtown. Needs a real plan for updating.
- Updates to roads & parks, events on the square, etc. - all considered upgrades.
- We are on the right track.
- We are preserving the past and funding development for the future.
- We have a good mayor.
- We have had a lot of growth in this city. There is room for more!
- We just moved here & it seems like a great city to live.
- Well-managed, especially financially, glad the Mayor took her stand.
- We've enjoyed watching it grow for 16 years.
- Working with other cities in the area, especially Nashville. Also improving current projects such as roads/parks.
- Would like to see shoulders used on heavy side streets like Lock 4. It's dangerous for children walking to school in winter when dark. Thank you for paving Nichols Lane.
- Would like tornado alarms. Other than that, love the area. Moved from Ohio.
- Yes, because of business & residential growth. No, because downtown has to fill in and become a more welcoming city center.
- You can see the progress. Smart money management (keep it up)!
- You run it more efficiently than most.

Those who answered "No":

- Absolutely not! Greenways are not a necessity especially in this economy.
- Because you won't repave Kenny Street after all the sewer work.
- Clean out more ditches and drain pipes.
- Corner plantings require a large turn - or run over it. Very easily could cause an accident.
- Downtown needs to be developed fully.
- Downtown is over-run with feral cats - no help from the City or businesses to control the situation.
- Dump these stoplight cameras that are only in place to take money.
- Government is stealing too much from its citizens (ex: red light cameras \$72,000/first 6 mo).
- Hendersonville area attracts better businesses. Still a lot of trashy areas and store fronts.
- I feel we need to develop South Water more.
- Its downtown area is not being utilized. No new industry or jobs.
- Many empty businesses.
- Mayor does not return calls.
- Need roads to drive on. Don't need to set a traffic light for 10 minutes.

2013 Citizen Survey

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City of Gallatin



Right Direction **Is the City of Gallatin headed in the right direction? Why?**

Those who answered "No" (continued):

- Need to change how we deal with the trains. Don't dump the cars downtown. Dangerous!
- No new jobs available and no one is doing anything to help the local housing market, jobs and the economy in general.
- No new jobs. Why was school delayed 8 days & last letter said budget was in place.
- North Water was poor quality paving job. Manholes in middle of street. It is still bumpy to drive on. Curbside and sidewalks are good.
- Not enough business.
- Not sure, but I doubt it.
- Our traffic laws are mostly enforced on main thoroughfares. How about enforcing noise pollution from cars in residential areas.
- Overdeveloped with ugly small lot subdivisions - including historic home sites. Starting to look like Spring Hill, should be like Franklin or Brentwood.
- Please, please, please get a tornado siren.
- Police Department needs better training, equipment, staffing.
- Should use funds for water and sewer improvements; street paving instead of downtown improvement.
- Since the recent decision to open Chloe Drive, it is apparent that you do not have the best interests of all citizens of Gallatin and future income for the city.
- Some projects not cost effective.
- Spends too much money on downtown!
- They are allowing developers to develop property too fast & without proper funding or taking into account if the roads & schools can handle all the extra traffic & citizens.
- Too many apartments/condos being built
- Too much money spent on walking trail which very few people need or use - same for downtown streets which are more for walkers and less for cars.
- Too much spent on the square—it's not been profitable to the businesses. It looks bad.
- Traffic controls are terrible, wasting time, fuel. It costs money & purity of air. Too much emphasis on recreation!
- Uptown traffic is too small.
- Wastes \$ on projects like curbs on Red River and on greenways.
- We need more upscale restaurants. (Olive Garden, Cheddars).
- Why do we pay police to radar Hendersonville??? Try Trigg Street - 25 MPH - Avg MPH 50+.
- Widen streets and build sidewalks.
- You leave too much that cannot be disposed of. Large cardboard, metal, cans, wire.



Recycling **Do you currently use the City's Recycling Center on Long Hollow Pike?**

Those who answered "Yes":

- 1 block from my house.
- Also use the location on Hancock Street.
- Because I believe in recycling.
- Because I care about the environment. (2) I recycle all I can.



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City of Gallatin



Recycling Do you currently use the City's Recycling Center on Long Hollow Pike?

Those who answered "Yes" (continued):

- But not more than twice a week.
- But not often because of convenience.
- But, prefer curbside.
- Cardboard bins are frequently full, requiring a 2nd trip when they have been emptied.
- Cardboard only-or mostly for cardboard. (2) It's quick and easy.
- Close to my house & they take glass.
- Convenient (3) Clean. I believe recycling is important to help environment by recycling as much as possible and reducing amounts sent to landfills; takes everything—all materials; recycling is important to me.
- Cuts trash p/u to twice a month.
- For disposal of cardboard; need used oil return.
- I believe in recycling.
- I believe strongly in recycling and the center is convenient for me.
- I use all available recycling outlets that I can.
- It has cut my garbage pickup by more than half.
- It is important to seek & use ways to recycle all our trash.
- It's the thing to do!
- Keep down waste.
- Long way to go.
- Love it! We recycle as much as possible!
- Near-by.
- Not all the time. Doesn't take all recyclables.
- Occasionally.
- On occasion.
- Once in a while, but it is out of the way. Wish it were in more convenient place.
- Paper/Plastic.
- Please do not close this location.
- Recycle everything we can.
- Recycling is important to me and our environment!
- Recycling is important. However, it is very difficult and inconvenient. Bins are often full and overflowing.
- Reduce landfill.
- Regularly - rarely is my garbage can full now.
- Sometimes.
- To preserve God's creation.
- Usually in route with another business in the area we use.
- Usually use Resource facilities.
- Very convenient, love it!!!
- Very seldom - once a year.
- Want to keep City clean.
- We believe in recycling.
- We believe recycling is our responsibility to our planet.
- We just moved here and needed to get rid of boxes.
- We like the recycling center. Use it every week.
- We recycle plastic, cardboard, aluminum cans.
- We use it to help reduce landfill waste.



2013 Citizen Survey

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City of Gallatin



Recycling Do you currently use the City's Recycling Center on Long Hollow Pike?

Those who answered "No":

- Area dirty.
- Because I have a trash can.
- Because I'm disabled.
- Citizens should not have to haul trash in their cars, not everyone has access to a truck.
- Currently using the one off of Steam Plant Road; or, use another location – Myatt Drive, Lebanon. (11)
- Did not know about it; or, did not know it existed; or, did not know its location; or, it needs to be publicized. (58)
- Some types of recycling are bad for environment.
- Not convenient; or, too far to drive. (29)
- Can you get recycling bins?
- Government-supported recycling programs only create an artificial market at taxpayers' expense.
- I pay for independent recycling service. (16)
- Having to haul it is a chore.
- I do not like storing my recyclables until I find the opportunity to travel to the center.
- I do not understand why only Gallatin residents are allowed to use it.
- I don't have that much to recycle.
- I have no transportation. (4)
- I haven't needed to.
- I live alone and have very little to recycle.
- I live in Gallatin part-time, but I recycle even when I am there. I carry it back.
- I recycle in other ways.
- It's not open when I can go.
- Just haven't.
- Lazy.
- Need more info. Would consider.
- Can't recycle everything.
- Not organized enough to do it.
- Not sure what recycling is offered.
- Not yet.
- Restrictions are sometimes hard to follow.
- Gallatin is always full!
- I'm not going to haul refuse.
- Too full the times I tried to use it.
- Too hard for cardboard, have to cut it up.
- Too limited.
- Too much to pack & haul. Curbside would be much better.
- Too much trouble & I don't have a truck.
- Too much trouble at 78!
- Too much trouble, gas, time, traffic.
- Too time-consuming.
- Used a few times, but it is too inconvenient and cumbersome.
- We give our recycling to a disabled neighbor who uses the facility.
- We have neighborhood trash cans.
- We have one?
- We should, just don't have that much.



2013 Citizen Survey

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City of Gallatin



Recycling **Would you use curbside recycling?**

Those who answered "Yes":

- 20 years ago, we lived in Chicago, and they have a great system since there! Paid for amount of garbage.
- A once a month pickup.
- Absolutely, but at present, have no extra funds to pay for it; or, as long as there is no added cost. (9)
- Already do.
- Already recycle, but curbside pickup would make it convenient. I would recycle more consistently.
- Because I believe in recycling.
- Because I'm in the habit and do it at my home in New Smyrna Beach, Florida.
- But it is seldom profitable.
- Convenience, encourage more folks to recycle. (34)
- Could put out instead of hauling it myself.
- Depending on monthly charges.
- Depending on the cost.
- Ease of recycling @ home.
- Easier than going to Long Hollow Pike.
- Easier to recycle cans more often.
- For plastics.
- Gladly use it, no hauling needed.
- Good idea as long as it pays for itself.
- Great idea!
- Have newspapers & laundry containers.
- Help the environment. (9)
- I already use (private curbside). (5)
- I am a firm believer in recycling. Many states have been doing this for years.
- I am a huge recycler & would love not to load it up monthly & take to center.
- I am organized well enough for that. Family in Nashville has it and loves it.
- I currently recycle in Nashville because it's free & convenient.
- I go to the recycling center two times a week.
- I moved here from Texas & was shocked there was no curbside recycling.
- I recycle paper & use trash compactor for plastic & metal. I do not have a lot of recycling. I try to use less plastic & metal.
- I think recycling is important.
- If available, I hope more people would recycle.
- If finances allowed it.
- If for paper & plastic.
- If I knew where to put it.
- If it didn't cost too much.
- If it is close.
- If picked up same day as trash.
- It should be the next priority.
- It would be easier to use & maybe more profitable for the city.
- It's what we need to do!
- Loved it in California. We should have it here.
- Maybe. (4)
- Recycling was mandatory where I used to live.
- Not as much trouble.



2013 Citizen Survey

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City of Gallatin



Recycling **Would you use curbside recycling?**

Those who answered "Yes" (continued):

- Only for aluminum & free service.
- Only if it makes economic sense for the city; i.e., recycling should pay for itself somehow.
- Please implement curbside recycling.
- Please! It is so critical.
- Please! We would love to have this.
- Put junk mail to good use.
- Quite convenient & effective.
- Saves cost of gas to drive over.
- Saves time and gas driving to center.
- Some things we're taking to Wilson County.
- Strongly approve of recycling.
- The world needs it.
- To help community.
- To help ecology.
- Waste is immoral.
- We believe in being good stewards of what God has given us!
- We believe in recycling! Moved from CT where it has been mandatory for 20 years!
- We don't mind taking it to CRC.
- We need to be more environmentally friendly.
- We now take it to the recycle center.
- Would like to be a good steward of environmental affairs.
- Would recycle more.

Those who answered "No":

- Cost too much to pick it up. City is already too wasteful.
- Do not want an additional fee on my bill and also on windy days the newspapers would be blown from the bins.
- Don't want to pay for it. (7)
- Handicapped.
- Health reasons.
- I am near the recycling center on Long Hollow Pike.
- I pay Gallatin too much as it is.
- It would not be economical.
- Maybe - I'm not recycling yet.
- My bills are high enough.
- No more taxes & fees.
- No need. (2)
- Normally projects of this nature are too expensive to maintain.
- Not a profit - more manpower, equipment and fuel.
- Not economic for city.
- Not enough recyclables. (8)
- Not worth the cost to the city.
- Probably not worth the effort.
- Recycling center is good.
- Start inexpensive then price will sky rocket up. Have to sort multiple p/u barrels.
- The recycling center is convenient for us.



2013 Citizen Survey

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City of Gallatin



Recycling **Would you use curbside recycling?**

Those who answered "No" (continued):

- There is bound to be a cost in this recession. We're living paycheck to almost paycheck.
- This is my vacation house.
- Too much tax already.
- Too much trouble.
- Trash truck drivers are lazy and rude.
- Unattractive.
- Use dumpster.
- Would be superfluous. I'm so near Long Hollow site & trash must be sorted either way.
- Would prefer to accumulate stuff (2 person household) and deliver to Long Hollow Pike location every 3-4 weeks rather than put stuff out weekly. I'm lazy!
- You will make \$ off it & citizens nothing.



Recycling **Would you be willing to pay an additional fee for curbside recycling?**

Those who answered "Yes":

- \$3-\$5 per month.
- A small fee for convenience.
- A small fee. (10) - suggestions ranged from \$3/mo to \$20/mo)
- Absolutely would pay, even if I don't use it that much if it would increase overall recycling volume.
- As long as it is reasonable.
- As long as it was \$10 or under. Could the expense of curbside recycling be paid for from any profit made off of recycled items?
- Because I believe in recycling.
- But it depends on the day and the price.
- But only if a bin for sorting were provided.
- Convenience & importance. Current provider for hire never called me back.
- Convenience and it is important to me to recycle.(4)
- Depending on the cost. (28)
- Should be free since it helps the environment!
- If same as 1 garbage can, yes, but more than \$8, probably not.
- I do now - \$12/month.
- I already pay for private pickup. (6)
- If it was minimal - equal to the cost of gas going to and from the current recycle center.
- If it's a nominal fee. (3)
- Prefer that City contracts with private company to do it.
- Save time.
- Should not have to pay to high of a fee when companies make \$ off recycled items.
- Think it could reduce our garbage and help environment. (3)
- Understand the cost of manpower.
- We didn't need to in PA. It was included in our garbage fee of \$15/month. Also, we got points through Recyclebank.com, Walmart gift certificates, local companies, etc.
- We pay \$48 every 3 months for curb pickup now.
- Would it generate revenue to be self-sufficient?



2013 Citizen Survey

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City of Gallatin



Recycling **Would you be willing to pay an additional fee for curbside recycling?**

Those who answered "No":

- Already pay \$16 for 2 trash cans; or, already pay for trash pickup; or, already pay enough city taxes; should already be included with what we pay for garbage pick up. (31)
- Because I don't use it.
- Budget already stretched too far.
- Can recycle for free at city recycling center.
- Cannot afford it. (23)
- City can make money off recycling; or, recycling should pay for itself; or, the profit is made from less garbage and selling recyclables. (16)
- City should take care of it.
- Close enough to my house to use recycling center.
- Do not pay to take it away now.
- Don't believe should pay.
- Don't mind taking to the recycling center.
- Don't need it.
- Free service encourages more people to participate in environmentally safe/healthy habits.
- I already pay \$8.00 and use pick up only once a month because I compost and recycle.
- I can deliver at the center about every six weeks - cheaper.
- I don't mind dropping off the recycling myself.
- I haul my own.
- I hope not.
- I really want to use it, but not going to pay for it.
- I think it is not necessary.
- I would continue to take items to the center.
- I'll make the trip to save the money.
- I'm already paying for trash service I use infrequently because I recycle so many items.
- I'm saving the recyclables and carrying it to the street; they just have to drive by and get it.
- It would not be economical.
- It's a needed asset.
- No cost management.
- No on paying extra for recycling. The recycling facility needs to stand on its own two feet financially.
- No that much to recycle.
- Not asking to be paid for material myself.
- Not enough volume to justify it.
- Not home enough.
- Not profitable.
- Not really.
- Not worth it.
- Not yet.
- Paying enough now - can't even get our street paved after 25 years of no street improvement!
- Prefer recycling center.
- Recycle center is close by my house.
- The City already has a very convenient facility.



2013 Citizen Survey

April 23, 2013
City of Gallatin



Recycling Would you be willing to pay an additional fee for curbside recycling?

Those who answered "No" (continued):

- Other cities show a profit recycling.
- There is a recycling center.
- Things that I recycle have value - why would I pay someone to pick up something with value?
- This is my vacation house.
- Too time-consuming. Bills too high now.
- Trash is trash.
- Very little recycling material.
- We recycle only when we have enough collected. Why pay monthly when I can do it myself.
- Rebate those who recycle if you must charge.
- Would not use the service.



Large Items Do you use Friday's pick up of large items?

Those who answered "Yes":

- Only occasionally; or, sometimes. (38)
- Appreciate their helping me get rid of cumbersome items.
- Because I have a large yard (3.7 acres) and sometimes I tidy my home once/year.
- City has been great about picking up things - trees, branches, large items - no complaints here.
- Convenience; including "don't have a truck". (18)
- Don't have to move to another location - will pick up at residence.
- Furniture mainly.
- Good way to keep things orderly.
- Have always had excellent customer service. Wonderful service!
- I pay for it.
- It's the only way I know to dispose of large items.
- It's useful for a lot of citizens.
- Needed.
- One man trucks are great, but not everything fits in the pick-up cans.
- Only way I have to dispose of large items.
- Only way to dispose of used furniture, metal, etc.
- Own rentals left full of junk.
- There is no means to recycle large items such as tvs, broken gas grills, etc.
- Use for brush only. (2)
- Very helpful resource! Thank you! (8)
- When I have large boxes, etc.

Those who answered "No":

- Always take stuff to Steam Plant Road center (7)
- Because they said if it doesn't fit in the trash can, haul it off at your own expense.
- Did not know about it. (39) Lived here over 8 years now & did not know until I read this!
- Haven't had the need; or, don't have large items. (42)
- I always just called to schedule pickup on Thursdays.
- I haul my own.

2013 Citizen Survey

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City of Gallatin



Large Items Do you use Friday's pick up of large items?

Those who answered "No" (continued):

- I was told several times they would not take what I had out there while we were remodeling our home.
- I would if I knew they would pick it up.
- Never had any, but think it's a nice service.
- Send more info - what can be picked up, what can't?
- The city needs an ordinance that junk cannot be on the curb for more than 24 hours prior to pick up - areas look trashy due to junk sitting out.
- Not in my street.
- Take care of them ourselves.
- The trash man leaves such hateful notes if we have anything poking out of the can as it is!!
- We recycle and repurpose.
- When I need it, I take it to the recycling center.



Other Miscellaneous Comments

- Any means of communication is fine except Facebook - it is too tedious.
- Don't email any more than once every 6-8 weeks.
- Facebook is going to be used less.
- Gallatin High School parents would appreciate some attention to the ball field at Municipal Park. It is frequently too wet to use, putting baseball team at disadvantage in relation to other schools. Also, we would appreciate paperless statements for city utilities and online surveys rather than paper surveys.
- As for music/concerts, Thursday evenings don't work for us.
- I really wish our yard waste collection program was more scheduled and publicized. Thanks for asking!
- Jo Ann, way to go! I'm so proud Gallatin has a lady Mayor.
- Keep trash off of back roads.
- On the square there is a bottleneck area where there are only 2 lanes. Location is in front of the library. This has to be a hazard area for ambulances or firefighters or police. You need to tear out the landscaped areas to make room for this.
- Once again, this is a waste of paper. No one reads it.
- Please take a look at E. Winchester - poor condition around the bridge on the east end, width & sidewalk.
- Please, Mayor Graves, remove the cameras from our lovely city. Don't punish our citizens for driving through town as most of the money goes to a company in Ohio.
- Put a feather in your cap and eliminate property taxes for seniors over 65-70 years of age like they do in Florida.
- Really like the free summer concert series. Not a long-time resident, do not attend council or board meetings, so what is direction of city? What is "long-term" plan?
- Suggestion: Although I know there is a paved track behind the Admin. Bldg., if there was a wide sidewalk along Tulip Poplar, running parallel with the RR tracks from Belvedere to at least Sumner Hall Drive, it would be a great place to walk, jog, ride without a lot of traffic.
- Thank you for your service to our city.
- We DO NOT need a heated pool at the Civic Center.
- Why not have all the events at the city fairgrounds. It's always empty. I know we have the fair and horse show but that's it. You have the land, parking & seating. It's more accessible and more fans will show up. The tractor pull was great last year, but better at the fairgrounds.
- Would like to see more music events in Gallatin. Lots of country music stars around to make unique small venue concert opportunities.